

Certification and Training FAQs

Why don't I see any Basic Classes listed on the PaRR website?

PaRR is excited to announce that we are currently in the process of upgrading our training program for disaster housing inspectors. During this transition period, we will not be holding the Basic Certification Classes. The Basic Certification Classes will soon be replaced PaRR Online Training. At that point, we encourage prospective new inspectors to return to the website and try their hand at our engaging new program!

Will currently certified inspectors be required to take the new training?

Yes. There will be a lot of new information that was not part of the previous training, and we predict even you seasoned inspectors will get something valuable out the online training.

If I'm already certified, will I have to take the new online training before I'm deployable?

Well...that would be ideal, but at this point we won't require it. While we strongly encourage all inspectors – rookies and veterans alike – to go through the online training as soon as possible, we know that with hurricane season upon us we might have to deploy inspectors who are certified under the old training but have not completed the new training. So, just get to it as soon as you can.

Is any training available right now?

Yes. Only the Basic Class has been suspended. The Tutorials and Online Training Modules (OTMs) are still available to all certified inspectors. Also, we are still holding Advanced Classes around the country that are also available to certified inspectors.

What will the new online training look like?

Glad you asked! The Basic Class will be replaced by a series of modules which will walk prospective new inspectors through the fundamentals of the FEMA program, PaRR's deployment procedures, and how to use ACE. Once those are completed, inspectors will be eligible to take more advanced modules, which will include descriptions of all real property and personal property line items, and discussions of subjects ranging from Habitability to Fraud Awareness. Finally, there will be a rotating series of Online Tutorials which will allow inspectors to do online inspections of varying difficulties. The overall program is designed with both new and experienced inspectors alike, so there's something for everybody.

Will there be any more actual classes?

Yes. Once inspectors have completed the basic online training, they will be eligible to sign up for Mock Inspection Classes, which will replace the current Advanced Class. The MICs will be held around the country, and will allow new and experienced inspectors to walk through a simulated damaged home with a pad, and record damages into the pad.

When will the new PaRR Online Training and Mock Inspection Classes begin?

We are currently doing beta testing for the online training and planning for the MICs. As soon as one or both are ready, we will announce it on the website, as well as send out emails. Stay tuned, and get ready to learn!